

The Maternal Episode of Care Application



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The Challenge

The maternal and newborn episode of care (EOC), which begins with antenatal visits, includes delivery and postpartum care, and ends in postnatal consultation, is one of the more challenging conditions for providing comprehensive health coverage. Contracting private healthcare providers to deliver quality maternal and neonatal care relies on cost-effective, timely and secure administrative systems to:




- Negotiate costs, enter into provider & facility contracts,
- Verify accredited providers and targeted beneficiaries,
- Transmit data on patient history and utilization,
- Submit requests and process payments for care,
- Mitigate potential waste, fraud and abuse.

As a result, few, low-resource countries are engaging private providers through public financing schemes, even as the private sector grows and provides opportunities to expand access to quality maternal and newborn care.

Our Solution

Open Development, D-tree International, Results for Development, and stakeholders in Liberia co-designed and built an application that streamlines and automates patient, provider and payer transactions across the maternal and newborn EOC. Our solution provides a straightforward path to engaging the private sector by promptly paying providers that meet quality standards and share data electronically with the government.

Our goal is to reduce maternal mortality by fostering trust:

-  Trust by the **government** that the care provided in the private sector is good value for money.
-  Trust by the **pregnant woman and her family** that she can access respectful, quality care throughout her pregnancy.
-  Trust by the **healthcare provider** that she will be paid promptly, allowing her to reinvest profits to strengthen her practice.

and empowering women to seek out quality, respectful care.



